



GlaxoSmithKline Pharmaceuticals Limited
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Worli, Mumbai - 400 030
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Fax No: +91 22 2495 9494
Web: www.gsk-india.com
Email: askus@gsk.com

9th October 2023

To,

BSE LIMITED

Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai - 400001

THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED

Exchange Plaza, 5th Floor, Plot No. C/1, G Block
Bandra-Kurla Complex, Bandra (East)
Mumbai - 400051

Dear Sir,

Sub: Investor awareness on Online Dispute Resolution Mechanism

We wish to inform you that in accordance with SEBI circular dated 31st July 2023, read with circular dated 4th August 2023, regarding establishment of a common Online Dispute Resolution Portal (ODR Portal) which harnesses online conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market, the Company has completed the registration on the ODR portal.

The link of the ODR portal and aforesaid circulars are updated on the website of the Company as given below:

ODR Portal: <https://smartodr.in/login>

SEBI Circulars Investor services - <https://india-pharma.gsk.com/en-in/investors/shareholder-information/investors-grievances/>

Investors are requested to note the same.

Kindly take the same on the record.

Thanking you,

Yours faithfully

For **GlaxoSmithKline Pharmaceuticals Limited**

Ajay Nadkarni
Vice President – Administration, Real Estate
& Company Secretary

CIN: L24239MH1924PLC001151