



GlaxoSmithKline Pharmaceuticals Ltd.  
GSK House,  
Dr. Annie Besant Road, Worli,  
Mumbai - 400 030

Tel No: +91 22 2495 9595  
Fax No: +91 22 2495 9494  
Web: www.gsk-india.com  
Email: askus@gsk.com

July 13, 2016

To,

**BSE LIMITED**  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai - 400001  
Dear Sir,

**THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED**  
Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block  
Bandra-Kurla Complex, Bandra (East)  
Mumbai - 400051

**Statement of investor complaints for quarter ended 30<sup>th</sup> June, 2016**

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 30<sup>th</sup> June, 2016.

Particulars	No of complaints
Complaints pending as on 1 <sup>st</sup> April, 2016.	3*
Complaints received during 1 <sup>st</sup> April to 30 <sup>th</sup> June, 2016.	55
Complaints resolved during 1 <sup>st</sup> April to 30 <sup>th</sup> June, 2016.	57
Complaints pending as on 30 <sup>th</sup> June, 2016.	1*

\*ATR Filed and pending for closure with SEBI.

Thanking you,

Yours faithfully  
For GlaxoSmithKline Pharmaceuticals Limited

Ajay Nadkarni  
General Manager – Administration  
& Company Secretary