



GlaxoSmithKline Pharmaceuticals Ltd.  
GSK House,  
Dr. Annie Besant Road, Worli,  
Mumbai - 400 030

Tel No: +91 22 2495 9595  
Fax No: +91 22 2495 9494  
Web: www.gsk-india.com  
Email: askus@gsk.com

4<sup>th</sup> January, 2018

To,

**BSE LIMITED**  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai - 400001

**THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED**  
Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block  
Bandra-Kurla Complex, Bandra (East)  
Mumbai – 400051

Dear Sir,

**Statement of investor complaints for quarter ended 31<sup>st</sup> December, 2017**

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 31<sup>st</sup> December, 2017.

Particulars	No of complaints
Complaints pending as on 1 <sup>st</sup> October, 2017	NIL
Complaints received during 1 <sup>st</sup> October to 31 <sup>st</sup> December, 2017	09
Complaints resolved during 1 <sup>st</sup> October to 31 <sup>st</sup> December, 2017	07
Complaints pending as on 31 <sup>st</sup> December, 2017	02*

**\*Closed on 1<sup>st</sup> January, 2018**

Thanking you,

Yours faithfully  
**For GlaxoSmithKline Pharmaceuticals Limited**

Ajay Nadkarni  
Vice President – Administration, Real Estate  
& Company Secretary

KCPL/GXP/CL41/2017  
January 4, 2018

Mr. Ajay Nadkarni  
M/s. GlaxoSmithKline Pharmaceuticals Limited  
Dr. Annie Besant Road  
Worli  
Mumbai-400025.

Sub : Investor Grievance Certificate for the quarter ended December 31, 2017.

Dear Sir,

With reference to the above, we are pleased to furnish below the status of the Investor complaints under SEBI (Listing Obligations & Disclosure requirements), Regulations, 2015 for the quarter ended December 31, 2017.

Description of Complaint	Opening Balance as on 01.10.2017	Received during the Period 01.10.2017 to 31.12.2017	Attended/Resolved during the Period 01.10.2017 to 31.12.2017	Pending as on 31.12.2017
Non-receipt of Dividend	NIL	NIL	NIL	NIL
Non-receipt of Annual reports	NIL	NIL	NIL	NIL
Non receipt of share certificates	NIL	NIL	NIL	NIL
SEBI	NIL	07	05	02
Stock Exchange	NIL	02	02	NIL
Total	NIL	09	07	02

This is for your information and record.

Thanking you,

Yours faithfully  
For Karvy Computershare Pvt. Ltd

*Rajitha C*  
Rajitha C  
Asst. General Manager



**Karvy Computershare Private Limited**

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032. Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034  
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041636

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