



GlaxoSmithKline Pharmaceuticals Ltd.  
GSK House,  
Dr. Annie Besant Road, Worli,  
Mumbai - 400 030

Tel No: +91 22 2495 9595  
Fax No: +91 22 2495 9494  
Web: www.gsk-india.com  
Email: askus@gsk.com

11<sup>th</sup> July, 2018

To,

**BSE LIMITED**  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai - 400001

**THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED**  
Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block  
Bandra-Kurla Complex, Bandra (East)  
Mumbai – 400051

Dear Sir,

**Statement of investor complaints for quarter ended 30<sup>th</sup> June 2018**

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 30<sup>th</sup> June, 2018.

| Particulars   | No of complaints |
|---|------------------|
| Complaints pending as on 1 <sup>st</sup> April 2018                             | 01               |
| Complaints received during 1 <sup>st</sup> April to 30 <sup>th</sup> June, 2018 | 14               |
| Complaints resolved during 1 <sup>st</sup> April to 30 <sup>th</sup> June, 2018 | 10               |
| Complaints pending as on 30 <sup>th</sup> June, 2018                            | 05               |

Thanking you,

Yours faithfully  
**For GlaxoSmithKline Pharmaceuticals Limited**

Ajay Nadkarni  
Vice President – Administration, Real Estate  
& Company Secretary

KCPL/GXP/CL41/2018  
July 9, 2018

Mr. Ajay Nadkarni  
M/s. GlaxoSmithKline Pharmaceuticals Limited  
Dr. Annie Besant Road  
Worli  
Mumbai-400025.

Sub : Investor Grievance Certificate for the quarter ended June 30, 2018.

Dear Sir,

With reference to the above, we are pleased to furnish below the status of the Investor complaints under SEBI (Listing Obligations & Disclosure requirements), Regulations, 2015 for the quarter ended June 30, 2018.

| Description of Complaint          | Opening Balance as on 01.04.2018 | Received during the Period 01.04.2018 to 30.06.2018 | Attended/Resolved during the Period 01.04.2018 to 30.06.2018 | Pending as on 30.06.2018 |
|-----------------------------------|----------------------------------|---|--|--------------------------|
| Non-receipt of Dividend           | NIL                              | NIL   | NIL  | NIL                      |
| Non-receipt of Annual reports     | NIL                              | NIL   | NIL  | NIL                      |
| Non receipt of share certificates | NIL                              | NIL   | NIL  | NIL                      |
| SEBI                              | 01                               | 12  | 09   | 04                       |
| Stock Exchange                    | NIL                              | 02  | 01   | 01                       |
| Total                             | 01                               | 14  | 10   | 05                       |

This is for your information and record.

Thanking you,

Yours faithfully  
For Karvy Computershare Pvt. Ltd

  
Rajitha C  
Asst. General Manager



**Karvy Computershare Private Limited**

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032, Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.  
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1988 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041636