

GlaxoSmithKline Pharmaceuticals Ltd. GSK House,

Dr. Annie Besant Road, Worli, Mumbai - 400 030

Tel No: +91 22 2495 9595 Fax No: +91 22 2495 9494 Web: www.gsk-india.com Email: askus@gsk.com

10th July 2019

To,

BSE LIMITED

Phiroze Jeejeebhoy Towers Dalal Street Mumbai - 400001 THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED

Exchange Plaza, 5th Floor, Plot No. C/1, G Block

Bandra-Kurla Complex, Bandra (East)

Mumbai - 400051

Dear Sir,

Statement of investor complaints for quarter ended 30th June, 2019

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 30th June 2019.

Particulars	No of complaints
Complaints pending as on 1 st April, 2019	00
Complaints received during 1st April to 30th June 2019	38
Complaints resolved during 1st April to 30th June 2019	36
Complaints pending as on 30 th June 2019	02

Thanking you,

Yours faithfully

For GlaxoSmithKline Pharmaceuticals Limited

Ajay Nadkarni

Vice President - Administration, Real Estate

& Company Secretary



KCPL/GXP/2019 July 9, 2019

Mr. Ajay Nadkarni

M/s. GlaxoSmithKline Pharmaceuticals Limited

Dr. Annie Besant Road

Worli

Mumbai-400025.

Sub: Investor Grievance Certificate for the quarter ended June 30, 2019.

Dear Sir,

With reference to the above, we are pleased to furnish below the status of the Investor complaints under SEBI (Listing Obligations & Disclosure requirements), Regulations, 2015 for the quarter ended 30th June, 2019.

Description of Complaint	Opening Balance as on 01.04.2019	Received during the Period 01.04.2019 to 30.06.2019	Attended/Resolved during the Period 01.04.2019 to 30.06.2019	Pending as on 30.06.2019
Non-receipt of Dividend	NIL	14	14	NIL
Non-receipt of Annual reports	NIL	NIL	NIL	NIL
Non receipt of share certificates	NIL	09	09	NIL
SEBI	NIL	12	10	02
Stock Exchange	NIL	03	03	NIL
Total	NIL	38	36	02

This is for your information and record.

Thanking you,

Yours faithfully

For Karvy Fintech Pvt. Ltd

Rajithae

Asst. General Manager