

GlaxoSmithKline Pharmaceuticals Ltd.

GSK House,

Dr. Annie Besant Road, Worli,

Mumbai - 400 030

Tel No: +91 22 2495 9595 Fax No: +91 22 2495 9494 Web: www.gsk-india.com

Email: askus@gsk.com

12th October 2020

To,

**BSE LIMITED** 

Phiroze Jeejeebhoy Towers

Dalal Street

Mumbai - 400001

THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED

Exchange Plaza, 5th Floor, Plot No. C/1, G Block

Bandra-Kurla Complex, Bandra (East)

Mumbai - 400051

Dear Sir,

## Statement of investor complaints for quarter ended 30th September 2020

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the guarter ended 30<sup>th</sup> September 2020.

Particulars	No of complaints
Complaints pending as on 1 <sup>st</sup> July, 2020	02
Complaints received during 1 <sup>st</sup> July to 30 <sup>th</sup> September 2020	16
Complaints resolved during 1 <sup>st</sup> July to 30 <sup>th</sup> September 2020	14
Complaints pending as on 30 <sup>th</sup> September 2020	04

Thanking you,

Yours faithfully

For GlaxoSmithKline Pharmaceuticals Limited

Ajay Nadkarni

Vice President - Administration, Real Estate

& Company Secretary