



GlaxoSmithKline Pharmaceuticals Ltd.  
GSK House,  
Dr. Annie Besant Road, Worli,  
Mumbai - 400 030

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Email: askus@gsk.com

10<sup>th</sup> October 2019

To,

**BSE LIMITED**  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai - 400001

**THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED**  
Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block  
Bandra-Kurla Complex, Bandra (East)  
Mumbai – 400051

Dear Sir,

**Statement of investor complaints for quarter ended 30<sup>th</sup> June, 2019**

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 30<sup>th</sup> June 2019.

Particulars	No of complaints
Complaints pending as on 1 <sup>st</sup> July, 2019	02
Complaints received during 1 <sup>st</sup> July to 30 <sup>th</sup> September 2019	36
Complaints resolved during 1 <sup>st</sup> July to 30 <sup>th</sup> September 2019	37
Complaints pending as on 30 <sup>th</sup> September 2019	01

Thanking you,

Yours faithfully  
**For GlaxoSmithKline Pharmaceuticals Limited**

Ajay Nadkarni  
Vice President – Administration, Real Estate  
& Company Secretary

KCPL/GXP/2019  
October 10, 2019

Mr. Ajay Nadkarni  
M/s. GlaxoSmithKline Pharmaceuticals Limited  
Dr. Annie Besant Road  
Worli  
Mumbai-400025.

Sub : Investor Grievance Certificate for the quarter ended September 30, 2019.

Dear Sir,

With reference to the above, we are pleased to furnish below the status of the Investor complaints under SEBI (Listing Obligations & Disclosure requirements), Regulations, 2015 for the quarter ended 30<sup>th</sup> September, 2019.

Description of Complaint	Opening Balance as on 01.07.2019	Received during the Period 01.07.2019 to 30.09.2019	Attended/Resolved during the Period 01.07.2019 to 30.09.2019	Pending as on 30.09.2019
Non-receipt of Dividend	NIL	16	16	NIL
Non-receipt of Annual reports	NIL	NIL	NIL	NIL
Non receipt of share certificates	NIL	06	06	NIL
SEBI	02	09	11	NIL
Stock Exchange	NIL	05	04	01
Total	02	36	37	01

This is for your information and record.

Thanking you,

Yours faithfully  
For Karvy Fintech Pvt. Ltd

Rajitha C  
Asst. General Manager