



GlaxoSmithKline Pharmaceuticals Ltd.  
GSK House,  
Dr. Annie Besant Road, Worli,  
Mumbai - 400 030

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10<sup>th</sup> October, 2018

To,

**BSE LIMITED**  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai - 400001

**THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED**  
Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block  
Bandra-Kurla Complex, Bandra (East)  
Mumbai – 400051

Dear Sir,

**Statement of investor complaints for quarter ended 30<sup>th</sup> September, 2018**

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 30<sup>th</sup> September, 2018.

Particulars	No of complaints
Complaints pending as on 1 <sup>st</sup> July 2018	05
Complaints received during 1 <sup>st</sup> July to 30 <sup>th</sup> September, 2018	11
Complaints resolved during 1 <sup>st</sup> July to 30 <sup>th</sup> September, 2018	12
Complaints pending as on 30 <sup>th</sup> September, 2018	04

Thanking you,

Yours faithfully  
**For GlaxoSmithKline Pharmaceuticals Limited**

Ajay Nadkarni  
Vice President – Administration, Real Estate  
& Company Secretary