



GlaxoSmithKline Pharmaceuticals Ltd.
GSK House,
Dr. Annie Besant Road, Worli,
Mumbai - 400 030

Tel No: +022 2495 9595
Fax No: +022 2495 9494
Web: www.gsk-india.com
Email: askus@gsk.com

8th January 2020

To,

BSE LIMITED
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai - 400001

THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED
Exchange Plaza, 5th Floor, Plot No. C/1, G Block
Bandra-Kurla Complex, Bandra (East)
Mumbai – 400051

Dear Sir,

Statement of investor complaints for quarter ended 31st December 2019

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 31st December 2019.

Particulars	No of complaints
Complaints pending as on 1 st October, 2019	01
Complaints received during 1 st October to 31 st December 2019	28
Complaints resolved during 1 st October to 31 st December 2019	28
Complaints pending as on 31 st December 2019	01

Thanking you,

Yours faithfully
For GlaxoSmithKline Pharmaceuticals Limited

Ajay Nadkarni
Vice President – Administration, Real Estate
& Company Secretary

KFIN/GXP/DEC/2019
January 7, 2020

Mr. Ajay Nadkarni
M/s. GlaxoSmithKline Pharmaceuticals Limited
Dr. Annie Besant Road
Worli
Mumbai-400025.

Sub : Investor Grievance Certificate for the quarter ended December 31, 2019.

Dear Sir,


With reference to the above, we are pleased to furnish below the status of the Investor complaints under SEBI (Listing Obligations & Disclosure requirements), Regulations, 2015 for the quarter ended December 31, 2019.

Description of Complaint	Opening Balance as on 01.10.2019	Received during the Period 01.10.2019 to 31.12.2019	Attended/Resolved during the Period 01.10.2019 to 31.12.2019	Pending as on 31.12.2019
Non-receipt of Dividend	NIL	13	13	NIL
Non-receipt of Annual reports	NIL	NIL	NIL	NIL
Non receipt of share certificates	NIL	04	04	NIL
SEBI	NIL	9	8	01
Stock Exchange	01	02	03	NIL
Total	01	28	28	01

This is for your information and record.

Thanking you,

Yours faithfully
For KFin Technologies Private Limited


Rajitha C
Asst. General Manager

KFin Technologies Private Limited
(Formerly known as "Karvy Fintech Private Limited")

Registered & Corporate Office

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.
Ph : +91 40 6716 2222, 7961 1000 | <https://www.kfintech.com> | CIN : U72400TG2017PTC117649