



GlaxoSmithKline Pharmaceuticals Ltd.
GSK House,
Dr. Annie Besant Road, Worli,
Mumbai - 400 030

Tel No: +91 22 2495 9595
Fax No: +91 22 2495 9494
Web: www.gsk-india.com
Email: askus@gsk.com

7th October, 2016

To,

BSE LIMITED
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai - 400001
Dear Sir,

THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED
Exchange Plaza, 5th Floor, Plot No. C/1, G Block
Bandra-Kurla Complex, Bandra (East)
Mumbai - 400051

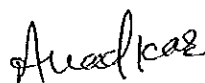
Statement of investor complaints for quarter ended 30th September, 2016

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 30th September, 2016.

Particulars	No of complaints
Complaints pending as on 1 st July, 2016.	1
Complaints received during 1 st July to 30 th September, 2016.	82
Complaints resolved during 1 st July to 30 th September, 2016.	83
Complaints pending as on 30 th September, 2016.	Nil

Thanking you,

Yours faithfully
For GlaxoSmithKline Pharmaceuticals Limited


Ajay Nadkarni
General Manager – Administration
& Company Secretary

KCPL/GXP/CL41/2016
October 7, 2016

Mr. Ajay Nadkarni
M/s. GlaxoSmithKline Pharmaceuticals Limited
Dr. Annie Besant Road
Worli
Mumbai-400025.

Sub : Investor Grievance Certificate for the quarter ended 30th September, 2016

Dear Sir,

With reference to the above, we are pleased to furnish below the status of the Investor complaints under SEBI (Listing Obligations & Disclosure requirements), Regulations, 2015 for the quarter ended 30th September 2016.

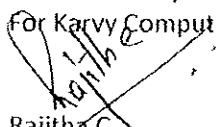
Description of Complaint	Opening Balance as on 01.07.2016	Received during the Period 01.07.2016 to 30.09.2016	Attended/Resolved during the Period 01.07.2016 to 30.09.2016	Pending as on 30.09.2016
Non-receipt of Dividend	NIL	65	65	NIL
Non-receipt of Annual reports	NIL	NIL	NIL	NIL
Non receipt of share certificates	NIL	10	10	NIL
SEBI	1	6	7	NIL
Stock Exchange	NIL	1	1	NIL
Total	1	82	83	NIL

This is for your information and record.

Thanking you,

Yours faithfully

For Karvy Computershare Pvt. Ltd


Rajitha C
Sr. Manager



Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032, Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No. 1, Banjara Hills, Hyderabad - 500 034
F: +91-40-2331 2454/2332-0751/752251 | F: +91-40-2331-1808 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC016395

Australia | Bahrain | Canada | Channel Islands | Germany | Hong Kong | Ireland | New Zealand | Philippines | South Africa | United Kingdom | USA